

IT that enables your business

Release 9-Mar-2017

Communic **voice**

powered by
access4

Acceptable Use Policy

COMMUNICATIONS
VOICE – DATA
INTERNET – CLOUD

DATA CENTRE
COLOCATION
DCIM – HOSTING

STORAGE
CLOUD &
ON PREMISE

AS-A-SERVICE
SOLUTIONS

MANAGED
SERVICES

SUBSCRIPTION
INFRASTRUCTURE
& SOFTWARE

Voice and UC Service Provision

Communic8 is a brand owned by **Oper8 Pty Ltd**, Australia (ABN 33 157 875 048), with **Communic8 Voice**, **Communic8 UC** and **Communic8 VoIP** presenting voice and unified communications solutions to Oper8 customers.

The provision of voice and unified communications solutions through the **Communic8** range of services is subject to this Acceptable Use Policy which may change from time to time without notice.

This Acceptable Use Policy is available on Oper8's website at www.oper8.com.au

Acceptable Use Policy

Communic8 Managed Voice End (MVE) packages are bundled call packs to be used in conjunction with Oper8 Pty Ltd's **Communic8 Voice** and **UC** (Unified Communications) services for normal commercial use by businesses.

They are not designed to be resold or aggregated or contended and must be purchased on a one to one basis, ie one call pack per user in the business, not concurrent users.

The following **Communic8 Voice** Call Packs cannot be used with contact centres:

- **Communic8** Managed Voice Call Pack: 2 (Local and National Fixed Calls Included)
- **Communic8** Managed Voice Call Pack: 3 (Fixed, National and Mobile Calls Included)
- **Communic8** Managed Cloud SIP Call Pack: 2 (Local and National Fixed Calls Included)
- **Communic8** Managed Cloud SIP Call Pack: 3 (Fixed, National and Mobile Calls Included)

If you wish to use **Communic8 Voice** in your contact centre, alternative Call Packs are available through Oper8 Sales (sales@oper8.com.au / 1300 516 288).

Normal business usage for user call packs is approximately 1,000 minutes of national calls including NZ and 500 minutes of fixed to mobiles including NZ mobiles – Not roaming mobiles. These normal business usage amounts are aggregated across all uses in an enterprise.

Oper8 does not bill excess usage or place physical limits on call access. If an enterprise consistently exceeds the total aggregate amount over a period of 3 or more months then Oper8 reserve the right to charge an additional premium or additional user call packs.

Enterprises found to be breaching the acceptable use policy by aggregating or contenting users, on-selling voice minutes, or hosting a contact centre (Call Centre) will have their services terminated.

Our Core Services

Oper8 appreciates your ongoing business and support, and would welcome the opportunity to discuss where we can further enable your business and success.

Our Core Services are centred around *Comms, Colo* and *Storage* delivered under our **Communic8**, **Coloc8** and **Elev8** branded solutions.

Communic8

Voice, Data, Internet and Cloud connectivity solutions. As a Brocade Premier Partner

Communic8 voice

powered by access4

Hosted voice solutions with contact centre and recording options

Communic8 UC

powered by access4

Unified Communications solutions with voice, web conferencing and presence awareness

Communic8 voip

powered by access4

IP Telephony services with soft phone features using your internet connection for your calls

Hotdesk@Oper8

Hotdesk office, meeting and conference room services for your business with WiFi internet

Coloc8

Data Centre colocation, hosting, monitoring and management services

RFCode

Coloc8 Solutions

Wireless environmental monitoring, alerting and asset tracking delivered as a service in the cloud on onsite

ONEDC

Coloc8 DCIM as a Service

ONEDC cloud based DCIM and asset management solutions

StruxureWare

Coloc8 DCIM as a Service

Oper8 is a Schneider Advanced Software Partner delivering StruxureWare solutions as a Service

Lithium-ION UPS by Oper8

6kW rack mounted UPS in 2RU offering longer lifecycle, lower weight and space benefits

Elev8

Cloud and On-Premise Storage Solutions aligned to your capacity, performance and security needs

Oper8 CloudBoX

Australian hosted file, sync, share and backup services

Backup-aaS with Elev8

Backup your existing storage systems including NAS, Azure and AWS offsite

Archive-aaS with Elev8

Long term backup and archive services with no data retrieval fees

Oper8 Managed Services

Fully managed IT services including infrastructure, licensing,

Contact Us

Should you wish to discuss any aspect of this report or look to review your services mix, or any of our complementary products and services, please contact us using the details below:

Oper8 Service Desk

Email: support@oper8.com.au
Web Support: <http://support.oper8.com.au>
Phone: 1300 516 288

General Sales Enquiries

Email: sales@oper8.com.au
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